



Job Posting

Position: Sales Consultants
Job Category: Sales
Type: Full Time Permanent
Locations: Rogers Cedar Pointe (Barrie)
Rogers Kozlov Center (Barrie)
Rogers Bryne Drive (Barrie)
Rogers Cookstown
Rogers Cornwall
Rogers Chatham
Rogers Huntsville
Rogers Kingston Centre (Kingston)
Rogers Clarke Road (London)
Rogers Fanshawe Park Road (London)
Rogers Wonderland Road (London)
Rogers Wellington Road South (London)
FIDO Westmount Mall (London)
Rogers Peterborough
Rogers Barrhaven (Ottawa)
Rogers Centrum (Kanata)
Rogers Gloucester (Ottawa)
Rogers Hazeldean (Kanata)
Rogers Trinity (Ottawa)
Rogers Westboro (Ottawa)
Rogers & FIDO Orangeville
NEW!! FIDO Sarnia
Rogers St. Thomas

Start Date: Immediately
Wage: Base of \$9.50 - \$10.00/hour
Commissions & Bonuses

Wireless Express (WE) is Ontario's largest authorized Rogers and FIDO dealership with 46 retail locations across the province from Windsor to Ottawa. WE is an entrepreneurial, privately held company with more than 18 years of experience in the mobile marketplace.

We are seeking Full-time Permanent Sales Consultants with a passion for technology and extraordinary customer service skills to join our growing team of sales professionals.

What's In It For You?

- Positive working environment: Wireless Express is committed to the personal and professional development of our staff
- Competitive compensation package: We are a sales organization with a base rate plus commission compensation structure with monthly and quarterly sales incentives
- Opportunities for development: Wireless Express is a growing company, and we are always looking to develop talent
- Comprehensive extended benefits plan

KEY DUTIES & RESPONSIBILITIES

- Drive top line sales within the store: strive to meet or exceed sales quotas and store objectives
- Provides consistent customer service, and ensures that all corporate and brand standards are followed
- Completing training and upgrade knowledge regularly
- Stay current on product knowledge and promotional information
- Sales and support for new and existing customers alike
- Participating in special sales events and promotions/projects
- Troubleshoots customer care issues and provides solutions by working with key Wireless Express and Rogers/FIDO contacts

EDUCATION & EXPERIENCE

- **A valid First Aid Certificate, Emergency First Aid with CPR level A or B is mandatory**
- 2-3 years in a customer service role
- Minimum 1 year customer service experience
- Minimum OSSD/equivalent

KNOWLEDGE SKILLS & ABILITIES

- Demonstrated customer service skills
- Superior written and verbal communication skills
- Proven problem solving and critical thinking skills
- Strong computer skills: Microsoft Office Suite

HOW TO APPLY:

Resumes will be accepted e-mail or in person. We appreciate all responses and advise that only those candidates selected for an interview will be contacted.

VIA EMAIL

Position: Sales Consultant [Please include location of choice]

Email: resumes@wirelessexpress.ca

Applications that do not specify location will not be accepted.

IN PERSON

Please apply at your location of choice between 10 am and 2 pm daily. Our locations are listed on our company website at:

<http://www.wirelessexpress.ca/our-locations.html>